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# Environmental policy for theforkliftcompany.com

### Introduction and aim

**Theforkliftcompany.com** is a family-run materials handling business, operating on customers premises. Our main business is service, repairs, sales, hire and supply of parts associated with forklift trucks. We recognise that our operations result in emissions to air and water, and the generation of waste. It is our aim to comply with legislation and other requirements, continue to reduce the environmental impacts of our business and operate in an environmentally responsible manner. This policy describes how we will achieve our aim.

## Responsibility

This environmental policy applies to all of our operations including management, office services, printing, delivery and procurement. All employees have a responsibility in their area to ensure that the aims and objectives of the policy are met.

#### Resources

We will ensure that resources are available to enable us to achieve our objectives and targets.

#### Objectives

During 2010 and 2011, we aim to:

- · reduce solvent consumption and the emission of volatile organic compounds
- reduce the generation of general and hazardous (special) wastes
- inform all customers and suppliers of our commitment to reducing our environmental impact

# **Targets**

To achieve our aims, we have set ourselves the following targets:

- inform all customers and suppliers about our environmental policy by January 2011 and, thereafter, all new customers and suppliers
- define good housekeeping for solvent and oil use, ensure all employees receive training in good housekeeping by May 2011 and incorporate this training into the induction programme for new starters
- demonstrate to customers the advantage of environmentally friendly fuel forklifts, such as electric

## Monitoring and auditing

Progress against these objectives will be monitored through monthly management meetings.

### Communication

This environmental policy is available on request. If you wish to obtain a copy or would like to discuss our progress against our objectives, please telephone 01538 755500. This policy is also available on our website at http://www.theforkliftcompany.com

**Brian Newton** 

January 2010